

**..Public Protection (food & safety)****Food Premises Inspection Report**

Name of business:	St Edmunds Society
Address of food business:	114 - 118 Oak Street Norwich NR3 3BP
Date of inspection:	22/10/2024
Risk rating reference:	24/00441/FOOD
Premises reference:	14/00167/FD_HS
Type of premises:	College/University
Areas inspected:	Main Kitchen
Records examined:	Temperature Control Records, SFBB
Details of samples procured:	None
Summary of action taken:	Informal
General description of business:	Training kitchen

**Relevant Legislation**

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food Safety and Hygiene (England) Regulations 2013

Health and Safety at Work etc. Act 1974 and related regulations

Food Information Regulations 2014

**What you must do to comply with the law**

The report may include **Contraventions** - matters which do not comply with the law . You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with straight away.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next 2 months.

Health and safety contraventions should be dealt with within 3 months unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information, Recommendations** of good practice and reminders of **Legal Requirements** .

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

**Food Hygiene Rating Re-Scoring Visit**

Date: 9<sup>th</sup> June 2025

Following the previous inspection a re-rating visit was requested. The revised score is indicated here. The results of the original inspection are listed below.

Your revised Food Hygiene Rating is 5 – a very good standard



**Observation** I was pleased to see that:

- most of the contraventions outlined in your food hygiene inspection report had been addressed

**Contravention** the following items require attention:

- ready-to-eat foods i.e ham was being stored next raw foods i.e eggs in fridge numbered 1
- cutting boards were badly scored and need replacing
- the water was too hot for comfortable hand washing, provide a plug
- add all equipment to your cleaning schedule i.e microwaves, walls, ceiling, taps and hand contact surfaces

## **FOOD SAFETY**

**How we calculate your Food Hygiene Rating:**

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area	You Score					
Food Hygiene and Safety	0	5	10	15	20	25
Structure and Cleaning	0	5	10	15	20	25
Confidence in management & control systems	0	5	10	15	20	30
<b>Your Total score</b>	0 - 15	20	25 - 30	35 - 40	45 - 50	> 50
<b>Your Worst score</b>	5	10	10	15	20	-
<b>Your Rating is</b>	5	4	3	2	1	0

Your Food Hygiene Rating is 2 - improvement is necessary



### **1. Food Hygiene and Safety**

Food hygiene standards are generally satisfactory and maintained. There is evidence of some non-compliance with legal requirements. Some lapses are evident however generally you have satisfactory food handling practices and procedures and adequate control measures to prevent cross-contamination are in place. The contraventions require your attention; although not critical to food safety they may become so if not addressed.

**(Score 10)**

#### Contamination risks

**Contravention** The following exposed ready-to-eat food and or its packaging to the risk of cross-contamination with foodborne bacteria from raw meat or unwashed fruits and vegetables:

- raw foods i.e eggs were being stored above ready-to-eat foods i.e drinks and a prepared baquette
- the underside of stacked containers in contact with open food below

**Legal Requirement** At all stages of production, processing and distribution, food must be protected from any contamination likely to render it unfit for human consumption, injurious to health or contaminated in such a way that it would be unreasonable to expect it to be consumed in that state.

#### Personal Hygiene

**Observation** I was pleased to see that standards of personal hygiene were high.

#### Temperature Control

**Recommendation** It is a government recommendation that eggs are stored in the fridge

**Recommendation** The core temperature of cooked and reheated foods should reach 75°C for 30 seconds or an equivalent time and temperature combination.

## **2. Structure and Cleaning**

The structure facilities and standard of cleaning and maintenance are less than satisfactory and you are failing to comply with the law in many respects. Contraventions require your immediate attention as some are critical to food safety. We may revisit your business and if standards have not improved take formal enforcement action. **(Score 15)**

#### Cleaning of Structure

**Contravention** The following items were dirty and require more frequent and thorough cleaning:

- flooring
- floor/wall junctions

- flooring underneath equipment
- walls
- pipework
- taps to wash hand basin
- filters to extraction canopy
- electric wall sockets

**Contravention** The following items could not be effectively cleaned and must be covered, made non-absorbent or replaced:

- bare wood to wash and basin

### Cleaning of Equipment and Food Contact Surfaces

**Contravention** The following items are dirty and must be cleaned::

- can opener
- can opener housing
- food storage containers
- fridge and freezer seals
- hand contact surfaces
- microwave
- door to fridges
- interior bottom to fridges
- interior bottom to hot cupboard
- runners to hot cupboard
- doors hot cupboard
- bottom to equipment
- legs to equipment
- interior to dishwasher

### Maintenance

**Contravention** The following had not been suitably maintained and must be repaired or replaced:

- damage to walls
- floor coving
- holes to door
- door handle to hot cupboard

### Pest Control

**Recommendation** provide fly screens to openable windows and external doors in rooms in which food is prepared and handled

### **3. Confidence in Management**

There are generally satisfactory food safety controls in place although there is evidence of some non-compliance with the law. The contraventions require your attention; although not critical to food safety they may become so if not addressed. **(Score 10)**

#### **Food Hazard Identification and Control**

**Contravention** The following pre-requisites have not been met and this means that your food safety management system will be ineffective:

- cleaning and sanitation are poor
- staff training is inadequate

**Contravention** You have not identified these food hazards or the methods of control at critical points in your operation:

- cross-contamination

#### **Proving Your Arrangements are Working Well**

**Contravention** You are not working to the following safe methods in your SFBB pack:

- cleaning schedule, add all equipment to cleaning schedule
- maintenance / pest control
- personal hygiene / hand-washing
- training records / supplier lists
- you are not working to your cleaning schedule or checklists which were ticked as done

**Observation** You had a checklists for cleaning which had been ticked as done

#### **Traceability**

**Observation** Your records were such that food could easily be traced back to its supplier.

#### **Infection Control / Sickness / Exclusion Policy**

**Observation** Policies were in place to prevent any infected food handler from contaminating food.

#### **Training**

**Recommendation** A Level 3 Award for Supervising Food Safety in Catering would be appropriate for your supervisory staff and those with managerial responsibility.

**Recommendation** Catering staff should refresh their food hygiene knowledge every 3 years so that they stay up to date with current legislation and good practice. Booking details for this course are on our website: [www.norwich.gov.uk](http://www.norwich.gov.uk)

### Allergens

**Contravention** You are failing to manage allergens properly:

- milk not declared in cheese dish
- allergen sheet not updated since 9/23